

This website uses cookies. We use cookies to facilitate your navigation on our website, improve the overall functioning of our website, and present content that reflects your interests. You can choose and change your preferences regarding cookies (excluding strictly necessary cookies). By selecting the option "Use only strictly necessary cookies," you accept only the strictly necessary cookies. By selecting the option "Allow all cookies," you give your consent for the use of performance cookies (statistics).

Learn more about how we use cookies by selecting the "View Details" field below.

## **Cookie Policy**

The company under the name "PRIVATE CLINIC GEORGIADIS-CASPEDES CLINIC ATHENS" with headquarters in the Municipality of Athens (24 Drosopoulou St., Postal Code 11257) ("We") uses cookies to facilitate your navigation on its website (the "Website"), improve the functioning of the Website in general, and present content that reflects your interests. This Policy aims to provide you with clear and comprehensive information about what cookies are, what types of cookies we use, and how you can enable or disable their use.

### **1. What is a cookie?**

Cookies are small text files containing information that are sent from a website to the internet browser system you are using, stored on your computer, and retrieved by the server on each visit to the Website. The term "cookies" is used broadly in this context to include similar tracking technologies that can store information on your computer. The term "computer" refers to any terminal device you use to access the Website, such as your personal computer, tablet, or mobile phone.

### **2. Which Law is applied ?**

Cookies are governed by the "e-Privacy" Directive 2002/58/EC, as amended by Directive 2009/136/EC (which has been incorporated into Greek Law by Law 3471/2006), and explicitly provided for in Regulation 2016/679 on the Protection of Personal Data, recital 173. According to applicable law, "The installation of cookies is allowed only with the user's consent and after appropriate information has been provided to the user."

For this reason, during the user's first visit to the Website, pop-up windows appear where you can express your consent to the installation of cookies.

### **3. Are Cookies Installed Without the User's Prior Consent?**

There are "cookies" that have been deemed as technical-functional and necessary for the connection to websites or for the provision of internet services (see also term 6 below). For these cookies, prior consent is not required by law.

We distinguish the following categories:

- Cookies that are necessary for the recognition or preservation of content entered by the subscriber or user during a session on a website throughout the duration of that session. (For example, such cookies are necessary when the user fills out an electronic

form). The same category includes "persistent" cookies installed for the same purpose and last for a few hours.

- Cookies that are necessary for the authentication of the subscriber or user in services that require authentication.
- Cookies installed for the security of the subscriber or user, such as cookies that detect repeated unsuccessful login attempts or improper use of authentication mechanisms.
- Cookies with multimedia content, such as flash player cookies, during a session on a website. Such cookies are, for example, cookies that are set when viewing a video on the website visited by the user.
- Cookies that are necessary to perform the technique of load balancing during a connection to a website.
- Cookies that "remember" the subscriber's or user's choices regarding the presentation of the website (e.g. cookies concerning the choice of language or the presentation of search results on a website).
- Cookies that are installed through plug-ins on social networking sites and are used to share content between authenticated members who have already logged in.

#### **4. Why do we use them?**

We use cookies on the website for the following purposes: (a) to facilitate your navigation, (b) to analyze the usage of our website, and (c) to assist us through marketing actions.

We use two categories of cookies:

- **Temporary cookies (session cookies)** - which are deleted when the user closes their browser.
- **Permanent cookies (persistent cookies)** - which remain on the user's computer for a specified period (minutes, days, or years).

#### **5. What kind of information is stored in the cookie?**

The information stored on your computer through cookies may be related to web pages you have visited from your computer, advertisements you have clicked on, the type of browser you are using, your IP address, your location, the language you have selected, and the date and time you visited the website. Therefore, cookies may collect personal data. When we use cookies that collect personal data, the collection is covered by the Privacy and Personal Data Processing Policy of our website, which you can find in the Privacy and Data Protection Policy ([www.genlab.gr/privacy](http://www.genlab.gr/privacy)).

#### **6. Cookies on our website:**

On our website, we use strictly necessary (functional and technical) cookies and performance cookies, as detailed in the respective field (cookies banner)

### A. Strictly necessary cookies (functional and technical cookies)

Name	Purpose	Cookie Type	Duration
Cookies Consent	Stores the user's consent for cookies on the website.	HTTP	1 Year

Strictly necessary cookies are crucial for the proper functioning of the website, as they allow you to navigate and use its features, such as accessing secure areas. Without these cookies, we cannot ensure the efficient operation of the website.

### B. Performance cookies

Name	Purpose	Cookie Type	Duration
_ga	Records a unique identifier used to generate statistical data about how the visitor uses the website.	HTTP	2 Years
_ga_#	Used by Google Analytics to collect data on the number of times a user has visited the website, as well as the dates of the first and most recent visit.	HTTP	2 Years
_gat	Used by Google Analytics to measure statistics on bounce rate.	HTTP	1 Day
_gid	Records a unique identifier used to generate statistical data about how the visitor uses the website.	HTTP	1 Day

These cookies provide us with aggregated statistical information regarding the browsing activity of visitors and help us understand how visitors interact with the website."

## **7. How to manage cookies**

Cookies are stored on your computer after you have been informed about them and have given your consent, except for strictly necessary cookies, which do not require explicit consent. It is at your discretion to control and/or delete cookies. You have the right to withdraw your consent for the use of these cookies at any time without affecting the legality of the processing based on the consent before its withdrawal, except for strictly necessary cookies (functional and technical cookies) for which your consent is not required. The functionality of the website will not be significantly affected if you disable or do not accept the use of cookies on this website. However, this may result in difficulties navigating the website, and certain features may not be available. You can find further information on how to disable cookies or adjust cookie settings for the browser you are using in the following list:

Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>

Firefox: <https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences>

Internet Explorer: <https://support.microsoft.com/en-us/topic/delete-and-manage-cookies-168dab11-0753-043d-7c16-ed5947fc64d>

Safari: <https://support.apple.com/guide/safari/manage-cookies-and-website-data-sfri11471/mac>

To maximize the usability of the website, we recommend accepting cookies. You can configure your browser to accept all cookies, some of them, or no cookies at all at any time. In the latter case, parts of the website may be disabled. Additionally, you can adjust your preferences in your browser settings to receive a notification every time a cookie is stored on your computer. Please note that if you disable cookies, you may not be able to use the website optimally.

## **8. Changes to the Cookies Policy**

We reserve the right to make any changes and corrections to this policy. Please refer to the website regularly to check for any changes in this Cookies Policy.

## **9. Contact Us**

If you have any questions regarding the storage and use of cookies on the website or need more information about this Cookies Policy or have any queries regarding the processing of your personal data, please contact the Data Protection Officer exclusively at the following email address: [dpo@athenshospital.gr](mailto:dpo@athenshospital.gr) or by postal mail to the address mentioned above, explicitly excluding any other means of communication (e.g., fax, telephone).